

Fixing iCloud Storage (Forgot Apple Password)

Problem: Your iCloud storage is full and you need your Apple password to upgrade.

Step 1: Reset Your Apple Password

1. Open Settings
2. Tap your Name at the top
3. Tap Sign-In & Security
4. Tap Change Password

If asked, enter your iPhone passcode or create one.
Then create a new password.

Step 2: Upgrade iCloud Storage

1. Go to Settings
2. Tap your Name
3. Tap iCloud
4. Tap Manage Storage
5. Tap Change Storage Plan

Most people choose 50GB (\$0.99/month).

If You Get Stuck

Go to: iforgot.apple.com and follow the steps.

Helpful Tip

You do NOT need your old password. You can create a new one.

Keep your new password written down in a safe place.